Telefónica Tech

30 Billion Health Records. One Secure Platform.

Published on 24.10.2025

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NHS
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NHS Foundation Trust

Thames Valley & Surrey SECURE DATA ENVIRONMENT

Part of the NHS Research Secure Data Environment Network

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ABOUT THE CUSTOMER

Oxford University Hospitals NHS Foundation (OUH) is one of the largest and most prestigious NHS trusts in the UK. It provides a comprehensive range of clinical, teaching, and research services across four hospitals: the John Radcliffe Hospital, Churchill Hospital, Nuffield Orthopaedic Centre, and Horton General Hospital.

With a strong reputation for excellence in clinical care and academic collaboration, OUH is a national leader in digital health transformation. The trust is deeply involved in pioneering research, including genomics, cancer care, and AI-driven diagnostics; working closely with the University of Oxford and other national research bodies.

Oxford University Hospitals NHS Foundation Trust's ambition to become a data-driven organisation led to its pivotal role in establishing and hosting the Thames Valley & Surrey Secure Data Environment (TVS SDE), as part of the national Data for Research and Development programme.

This initiative brings together NHS, academic, and partners including **Telefónica Tech** and **Starlight Consulting** to deliver a secure, ethical, and scalable data platform supporting a population of **4.3 million people**.

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THE CHALLENGE

The UK has abundant relevant data from the NHS and a range of other sources, but providing access to the right people at the right time in the right way is an incredibly complex task.

The team at Oxford University Hospitals NHS Foundation Trust understood that researchers and analysts need rapid access to real-world data. This includes images such as X-rays and MRI scans, detailed analysis from lab tests and the millions of notes and data points captured as part of day-to-day care in hundreds of electronic patient record and specialist systems. OUH also understood that this must be achieved safely and securely, with public trust at the core.

Traditional approaches to accessing health data for purposes beyond direct care can be cumbersome, slow and ineffective. It can take years to access data from across organisations, only to find that it is incomplete or lacks the granular context required for developing new medicines and training AI models.

To achieve OUH's ambition, they had a number of key hurdles to overcome included:

- **Fragmented infrastructure**: The trust operated a traditional on-premises data warehouse that was siloed across departments and partner organisations, limiting scalability and making it difficult to support growing data volumes or advanced analytics.
- **Restricted research capabilities**: Biomedical research was hindered by slow data access, inconsistent formats, and limited interoperability with external partners. There was no unified environment to support Trusted Research Environment (TRE) standards or secure multi-party collaboration.
- **Security and governance gaps**: Security monitoring and incident response were not centralised or automated, and there was no integrated SIEM/SOAR capability for the Azure environment.
- **Administrative burden**: Clinicians were spending excessive time on IT and administrative tasks due to disjointed systems and lack of self-service tools.

Oxford University Hospitals NHS Foundation Trust needed a solution that could unify data across care settings, enable secure research collaboration, and reduce the operational burden on clinical and IT teams.

> Our region was in need of a service that would provide high quality, linked data to support research, development and improvements to NHS services, as well as support the AI revolution. This service needed to go deep: allowing us to access the sort of rich NHS data that is held but rarely surfaced for research. It needed to be scalable – allowing us to deliver world-class data services in a timely manner while keeping costs down and reducing the burden of data collection and curation on our world class researchers and health care professionals. Finally, it needed to be transparent: embedding the patient and public perspective at the heart of our design, delivery and operations.
>
> The partnership we established with **Telefónica Tech** and **Starlight Consulting** was unique. We worked closely according to a shared vision to build new capability. Each party brought their own expertise and experience to the table, along with a willingness to listen, adapt, and co-create solutions to complex challenges within a changing landscape. Our ways of working and appetite for excellence led to a positive impact on our stakeholders, especially the NHS partners we serve. By fostering an environment of collaboration, our organisations delivered world-leading outcomes that would have be impossible to achieve alone.
>
> ***- Kerrie Woods - Director, Thames Valley and Surrey Secure Data Environment***

THE SOLUTION

Strategic Collaboration and Governance

Telefónica Tech and **Starlight Consulting** worked as a unified delivery team alongside Oxford University Hospitals NHS Foundation Trust to co-design a secure, cloud-based data environment aligned with NHS England's national SDE mandate. Telefónica Tech was responsible for the design, delivery, and operation of the data integration platform, while Starlight Consulting developed the programme plan, provided delivery leadership, and managed partner engagement.

The objective was to develop a comprehensive dataset by integrating primary, secondary, and ambulance care data with valuable but underutilised NHS resources, including diagnostic imaging, digital pathology, and genomic information. The programme encompasses acute, mental health, ambulance, and community trusts, as well as primary care providers, subject matter experts from academia, the life sciences and technology sectors, local authorities, and crucially, the public.

The solution was built on **Microsoft Azure** and designed to support the full lifecycle of data from ingestion and standardisation to secure research access.

Key governance innovations included:

- **Joint controllership agreements** with NHS partners to ensure shared responsibility and trust.
- **An airlock process** to control data ingress and egress, ensuring only approved summary data leaves the environment.
- **A patient and public access review committee** to oversee policies and ensure transparency.
- **A value-of-data return model** to ensure NHS organisations benefit from any commercial research outcomes.



Technical Implementation

The SDE was built using Telefónica Tech's **Data Platform Accelerator Framework** for healthcare, enabling rapid deployment and scalability. Within just six weeks, the team stood up the initial environment and began onboarding data sources. The architecture included:

- **Azure Data Factory and Databricks** for orchestration and transformation.
- **A Medallion architecture** (bronze, silver, gold) to manage data maturity and quality.
- **Metadata-driven ingestion pipelines** to standardise data from over a dozen contributing organisations.
- **A Trusted Research Environment (TRE)** to provide researchers with secure, provisioned workspaces and tools.
- **Microsoft 365 Copilot** and a self-service IT portal to reduce administrative burden and improve staff productivity.



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Every day, vast amounts of health data are collected, but much of its potential remains untapped, not just because of time constraints, but because traditional systems made it difficult for anyone to access and use this information effectively. With the TVS SDE, developed in partnership with Telefónica Tech and Starlight Consulting, we've changed that. Now, data that was once locked away is available securely and ethically, not only for clinicians and researchers, but for the benefit of patients, public partners, and the entire health system.

For example, an X-ray taken after a fall might reveal early signs of lung cancer, an insight that could change a life if spotted in time. By applying AI and making data accessible at scale, we're enabling earlier interventions, supporting prevention, and helping to address workforce shortages. But the real impact is broader. The SDE empowers everyone involved in healthcare, from patients and carers to policymakers and innovators, to ask new questions and find answers that will shape the future of care.

This is just the beginning. By making health data available in the right way, we are laying the foundations for a more responsive, equitable, and innovative NHS one where every dataset can contribute to better outcomes for all.

- Professor Jim Davies, Professor of Software Engineering at the University of Oxford's Big Data Institute and Chief Technical Officer for the Thames Valley & Surrey Secure Data Environment.

THE OUTCOME

All healthcare treatments and algorithms stem from research and development. **The Thames Valley and Surrey Secure Data Environment** (TVS SDE) has sped up secure access to real-world health data, increased benefits for the NHS, and contributed to economic growth.

Key outcomes from the TVS SDE include:



Governance
We worked with public partners to co-develop, design and implement a first-of-type governance which facilitates decision making, ethics and compliance with legislation such as UK GDPR. The governance framework required Health Research Authority approval, is enacted with the agreement of partner organisations who collect the data for routine care and sets out how value flows back into the NHS. Patients and members of the public have participated in co-designing governance frameworks, ensuring transparency and public confidence in data use.

Accelerated R&D
Rather than requiring individual approval from dozens of individual NHS organisations, each of which runs bespoke information and research governance processes, projects now have one simple yet robust process to follow to gain access to healthcare data. This alone accelerates projects delivery. **More than 50 research projects** have used SDE data, **with over 200 approved researchers** accessing it securely to study cancer, cardiovascular disease, and mental health. The TRE offers secure, real-time access to de-identified data for faster discovery and innovation.



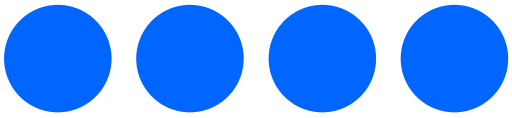
Improving Public Trust
Public partners helped decide to adopt the UK government's Five Safes framework: Safe Data, Safe Projects, Safe People, Safe Settings, Safe Outputs. The TVS SDE committee which makes final decisions on all projects comprises at least 50% public members alongside experts in health data, ethics and governance.



Improved Data Access
The data platform has processed over **30 billion records** from more than **25 source systems**, with plans for further expansion. It securely stores, references, and catalogues tens of billions of rows of data, serving as a repository for information from various clinical systems. The data consists of structured entries, such as blood pressure readings, free text notes by clinicians, and other forms like MRI scans, lab results, and medical photography.



Safe, Reusable Infrastructure
Unlike traditional research where the data are extracted and analysed elsewhere, the TVS SDE model keeps the data safely stored within the NHS. Researchers are granted secure access to the data they need, and no more. Data is de-identified (so things like names, date of birth and NHS numbers are removed) and the national data opt out is applied. Researchers can remove their findings, for example summary tables, but not the underlying health records. The platform supports multimodal data and is designed to grow with future NHS needs. It has become a model for other NHS regions and is aligned with national frameworks such as Observational Medical Outcomes Partnership (OMOP) common data model and the Office of National Statistics (ONS) Five Safes model.





250+ future projects
The team have generated a pipeline in excess of 250 project requests from international life sciences, academic and healthcare organisations, has multi-million- pound revenues and the service is financially sustainable. Any profits are either re-invested in further developments to the service, or distributed to partners whose data forms part of the revenue generating projects .

The TVS SDE builds upon decades of experience working with Oxford University and other partners and is recognised by NHS England as a leading health data asset in the country. Telefónica Tech and Starlight Consultancy have worked closely with Oxford University Hospitals NHS Trust to provide tangible value to other organisations throughout the programme.

The project has been showcased at significant forums like the Oxford Health Research Showcase, Digital Health Rewired and the Economist AI in Health Summit. It was featured on BBC Radio 4's Broadcasting House.



The opportunity with the SDE for the UK cannot be understated. I am a UK trained clinical academic who has transitioned to industry and works in a global product development role related to Clinical Decision Support and AI Algorithms. The UK is uniquely positioned to provide high-quality, diverse, rich and contextual data for almost any clinical problem which can be used for clinical research but also for AI development. The establishment of the SDE is the first step in providing this unique resource to researchers, entrepreneurs and innovators to create the next wave of digital innovations and ideas for healthcare.
The team behind the TVS SDE is amazing. We have been working together for several years and the partnership is open, honest, transparent and productive. This team is a model for what private-public partnership should be.

- Dr. Matthew Prime – International Business Leader CDS & Algorithms, Roche Information Solutions

EXAMPLE RESEARCH PROJECTS

Prostate cancer MRI image assessment by Jiva AI tool

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Prostate cancer MRI image assessment by Jiva AI tool

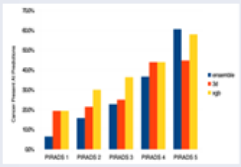
NHS

Headlines

JivaRDX was successfully deployed within TVS SDE to evaluate MRI images

Large 1000+ muliti-modal dataset cohort assembled from SDE data

AI tool assessment correlated with clinical findings for cancer severity



"We have shown we can assemble a useful disease cohort for prostate cancer from SDE data – this has utility beyond our present study" Dr Sarim Ather

PIRADS Prostate Imaging-Reporting and Data System scoring scale (1-5) categorizes the risk of clinically significant prostate cancer

Challenge

Evaluate JivaRDX against large routine MRI image dataset. Report on AI tool performance.

Generate concordance data for AI vs radiology findings. Understand impact of patient & instrument subgroups on AI reporting.

Demonstrate AI tool working within SDE environment

Summary

Accessing a large routine imaging dataset was key for Jiva's evaluation of their RDX AI tool. Data needed to be multimodal – MRI images, patient BMI, age, ethnicity, SDI and follow-up Gleason scores – SDE was therefore an ideal platform to evaluate this AI tool.

Approximately 1000 patient datasets were assembled and evaluated by JivaRDX for suspicion of prostate cancer. AI findings were correlated against ground truthed clinical findings.

3 AI tools were evaluated. Best AI concordance 70%, selectivity 87%

Cancer detection by AI increased from 7-61% across the 5 PIRADS groups

Outcomes

- Industry led imaging projects are feasible within an SDE environment
- SDEs support multi-partner working
- AI tools are deployable within the SDE
- Large imaging datasets can be accessed
- The toolset for RAIQC's premarket evaluation platform is proven by this study
- Study demonstrates the need for multi mode prediction by AI tool (ongoing)
- Study provided positive PR for Jiva's investment round

RAIQC | Thames Valley & Surrey SECURE DATA ENVIRONMENT | JIVA.ai | UKRI Innovate UK

Arcturis Precision Medicine Oncology Programme

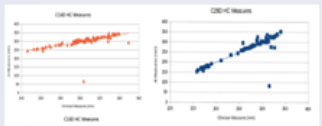
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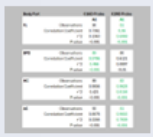
AI assessment of foetal ultrasound images

NHS

Headlines

1. SDE supports AI evaluation of foetal ultrasound images
2. AI tool works with no evidence for bias
3. Platform for future industry studies





FL femur length, BPD bi-parietal diameter, HC head circumference, AC abdominal circumference

"We have shown that the TVS SDE can support industry requirements to rapidly stand-up new projects with an AI component" Dr Sarim Ather

Challenge

Can the GEHC SonoBiometry tool accurately auto-measure foetal biometry with equal or greater precision compared to expert sonographers ?

Can we deploy AI tools to the TVS-SDE to assess foetal ultrasound images ?

Summary

Sonographer assessment of foetal growth at routine maternal visits requires extensive staff training and has the potential to introduce human error. GEHC have developed an AI tool that automates the capture and reporting of foetal ultrasound measures and desired to evaluate this tool for utility using routine clinic data. 200 routine scans and ground truthed measurements from trained obstetricians were imported into a secure GEHC/RAIQC project workspace in the TVS-SDE and measures generated for four foetal growth parameters by the AI tool. The team demonstrated the AI measures corelated to within 98% of those of the expert sonographers. Further analyses showed the AI tool had no obvious biases for effect of maternal age, ethnicity, BMI or social deprivation index.

Outcomes

- Demonstrated useful outputs for GEHC product development
- Rapid speed of study execution
- Effective clinical commitment to data acquisition and ground truthing
- Demonstration that AI tools can be deployed within SDEs for imaging studies
- Proved out platform and team for future studies with GEHC
- Future opportunity for AI automation of foetal growth assessments at routine visits

RAIQC | Thames Valley & Surrey SECURE DATA ENVIRONMENT | GE HealthCare | UKRI Innovate UK

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Suppressing disease progression for multiple myeloma patients

NHS



A global pharmaceutical company has been developing a new class of treatment for multiple myeloma and has been conducting an open-label, multicentre, non-randomised, single-arm Phase II study of the new treatment. As a single-arm trial, there was no comparator data to estimate treatment efficacy.

Together, Arcturis and the TVS SDE worked to curate a highly enriched RWD cohort to develop an external control arm cohort that matched the therapeutic history and eligibility of the single-arm Phase II trial.

Challenge

Multiple Myeloma (MM) is a treatable, but currently incurable haematological malignancy and is the second most common haematological malignancy in developed countries.

Summary

Arcturis and TVS SDE curated a highly enriched real-world disease cohort. Arcturis developed their algorithms to map lines of therapies using the deep granular systemic anti-cancer therapy data provided by TVS SDE. In addition, longitudinal laboratory data enabled Arcturis to assess progression-free survival. Defining real-world disease progression is not something that is typically achievable in national datasets.

TVS SDE provided the underlying infrastructure and governance to allow this complex dataset to be curated incrementally over a period of time, working with both structured and unstructured data. The flexibility of the SDE infrastructure helped to facilitate the continual review and development of the dataset in order to meet the required quality levels.

Outcomes

- The study clearly demonstrated that the new treatment had a significant benefit over standard of care in suppressing disease progression and prolonging survival for UK patients.
- The evidence generated was fed into health economic models for a technological appraisal by NICE, which supported the committee's decision to recommend the new drug for treatment.
- **The Real-World Evidence was particularly noted by both the pharmaceutical company and the NICE committee as being substantially useful in decision-making and high quality when measured against the NICE data standards.**

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Arcturis Advancing Insights

SUPPORTING DATA

The TVSSDE has a rich pipeline of projects covering a vast array of disease and research areas – and even where the numbers of projects are smaller, these projects are often individually internationally significant.

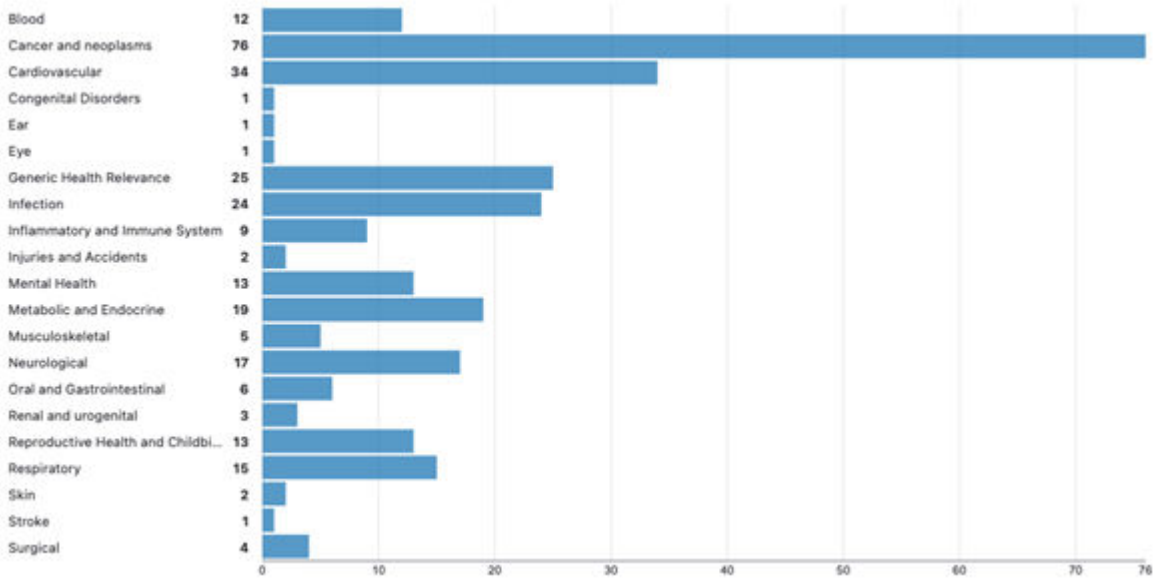


Table: Number of projects in the TVS SDE Pipeline by Area

TESTIMONIALS

Public Partner Testimonials:

I have experience in both health and care research and as a mother caring for my child with complex health challenges. I believe in the value of sharing data for research to support improvements in diagnosis, prevention, treatment and management of health conditions for individuals and the communities in which they live.

I have been involved with the development of the SDE from its early stages as a public member contributing to design workshops and as a member of the SARC team. It has been great to see the importance placed on inclusive and meaningful coproduction at every stage. Thank you for listening to us!

- Non Hill – Public member and member of SARC

I have been very impressed by the TVS SDE Project Team's commitment to involving patients and public in the design of the SDE policies and processes. A considerable investment has been made in the co-production workshops and there is now planned to be strong public representation in the governance forums for the SDE, with the first of these already operating. Further, as an experienced Programme Manager in my professional life, I believe this project has been well managed and has delivered successfully in a very complex and dynamic environment.

- Colin Godbold – Public Member and member of Programme Board, SARC and CRAC

Researcher/Clinician Testimonials:

The TVS SDE team's expertise, flexibility and responsive attitude and governance advice has been fundamental to enabling the data flows to establish the Children's Surgery Outcomes Reporting (CSOR) system. Using the governance processes the team have established and working with them to liaise with hospital trusts with paediatric surgical units across England has allowed us, for the first time, to establish a means to improve outcomes for children undergoing surgery through addressing unwarranted variation. The maturity and agility of the TVS SDE processes are evidenced by the fact that these data flows were established more than a year before data flows from NHS England.

- Professor Marian Knight – Scientific Director for NIHR Infrastructure, Professor of Maternal and Child Population Health, University of Oxford

Working with the TVS SDE team has enabled us to establish the Children's Surgery Outcome Reporting (CSOR) research database, a research database that is collecting and linking data from multiple hospital's Electronic Patient Record systems with data from NHS England and parent reported quality of life data. The volume and detail of the data that are being collected will enable hospitals to learn more about the outcomes they achieve for children with complex surgical conditions, and identify methods of improving them. The support, expertise and adaptability of the TVS SDE team, as well as the maturity of their processes and governance structures have been critical to the success of the programme. We look forward to working with the team more as we move forward with the programme.

- Benjamin Allin – Post-Doctoral Clinical Researcher in Paediatric Surgery, University of Oxford

We have recently completed an Innovate UK funded project titled "Accelerating Trustworthy AI" where we evaluated the clinical accuracy of several imaging AI tools. The SDE has significantly accelerated our ability to develop and evaluate AI tools safely using real-world data. It reduces the time and cost of access while maintaining the governance and quality standards we need for clinical-grade research.

- Dr Sarim Ather – Radiology AI Lead, Oxford University Hospitals NHS Foundation Trust

I am the Chief Investigator for the DART research programme. This currently has data for 261,000 participants in the NHSE Lung Cancer Screening programme. The data, which includes clinical participant data, CT scans and reports, digital pathology, Heath Episode Statistics and ONS data is held in the Thames Valley and Surrey SDE/TRE. The SDE team have managed to store/anonymise and link the data sets and then made it possible for me to work with my academic and commercial collaborators. For me, this is exactly how SDE/TREs should work and has enabled us to plan on expanding the programme, and we aim to with the Midlands SDE in the near future. It is this collaborative approach that enables us to maximise the benefit of the NHS number as a unique identifier and then to develop a granular picture for each participant.

- Professor Fergus Gleeson – Professor of Radiology, University of Oxford

Partnering with the TVS SDE allows us to undertake our research at pace and provides the best governance and contractual governance in a supported environment for the data driven research we undertake.

- Professor Peter Watkinson – Professor of Intensive Care Medicine, University of Oxford Consultant in Intensive Care, Oxford University Hospitals NHS Foundation Trust



"

The TVS SDE provided us with exactly the data we needed. Through them, we were able to obtain digital tumour histopathology data, which otherwise would not have been possible. In particular, they were able to provide a service that redacted the personal identifiers from the pathology reports, enabling de-identified data transfer. The SDE team played a central role to the success of this project, which is helping to pave the way to expand data collection across other regions. These data will support innovative science undertaken by researchers worldwide into the determinants of different molecular cancer subtypes.

- Professor Naomi Allen – Chief Scientist, UK Biobank

"

Arcturis has run a number of projects in the Thames Valley and Surrey SDE, and is consistently impressed with the progress, commitment and attention to detail exemplified by the team and their technical environment. The success of Arcturis' research for its pharma partners relies on the curation of deep, multimodal data sets with clinical context preserved, provided to commercial timelines and in a cost-effective manner. TVS SDE has risen to the challenge every time, and their provision of reproducible, reusable data flows ensures that our investment into highly curated datasets makes good commercial sense.

- Christie Brooks – Director of Data Strategy and Partnerships, Arcturis Data

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The TVS SDE has enabled efficient, user-friendly access to routine healthcare data for impactful research. The ability to rapidly deploy and customise analysis environments, and to collaborate with other researchers, has been critical — particularly for our work on hepatitis B and liver cancer, as well as partnerships with leading global pharmaceutical companies using real-world data to inform new drug development for hepatitis B. Through my involvement in the Viral Hepatitis driver project, particularly value the TVS SDE's leadership in delivering efficient, scalable metadata management and robust data quality assessment tools. The TVS SDE will also remain critical to support England's progress toward the WHO hepatitis B elimination targets by 2030.

- Tingyan Wang - Senior Data Scientist in Viral Hepatitis



Academic Partner Testimonials:

I am delighted with the approach that the TVS SDE team has taken to create this new resource, placing the needs of researchers front and centre in every aspect of its design. I am in no doubt that the experience for users will be a massive leap ahead of that provided by other healthcare data resources.

- Dr Ben Field – Associate Professor of Diabetes and Endocrinology, University of Surrey

The University of Oxford are working with TVS SDE in a broad and highly productive manner. This includes leading engagement with HEIs throughout the TVS region via the Academic Research Advisory Committee (ARAC), TVS SDE engagement with University Research Services to create pathways to user validation, and TVS SDE supporting and helping to drive the development of the University's TRE capability.

- Brian Marsden – Associate Head of Medical Sciences Division (Digital and Information), University of Oxford

Regional Stakeholder Testimonials:

The TVS SDE has been a transformative partner, enabling secure, collaborative access to data that will accelerate our research endeavours and unlock new clinical and operational insights. Their commitment to excellence and responsiveness makes them a trusted ally in advancing healthcare research & advanced analytics.

- Dr Mayoor Dhokia – Head of Data Research & Advanced Analytics, Health Data Institute, Royal Berkshire NHS Foundation Trust

Oxford Health has been working alongside the SDE team to drive forwards the integration of the Mental Health data sets which are now well underway from not just the core EPR but also other areas which will boost research capability. Oxford Health is wholly behind the SDE and are building this into our research element of our digital strategy moving forwards, we are also looking at opportunities to develop a national True Colours TRE for outcome measures.

- Alison Corfield – CDIO, Oxford Health NHS Foundation Trust



Surrey and Borders are pleased to part of the TVS SDE. The process that the TVSSDE team have followed has been very inclusive and productive and we feel engaged with and included at all points. Any questions and concerns have been answered clearly and quickly and have reflected the overall culture of this project. Surrey and Borders see the development of the SDE as something that will directly help our patients and are keen to continue this joint working as the project matures and starts delivering benefits.

- Ian Mackenzie – CIO, Surrey & Borders Partnership NHS Trust

One of the most significant challenges faced by researchers is access to quality data that can be sustained to support longitudinal studies. The TVS SDE meets this challenge head on, simplifying access to a comprehensive, contemporaneous healthcare data set from our regional population, along with the infrastructure, tooling and robust governance. The SDE has been specifically engineered to support researchers in creating impactful research and pioneering interventions through the application of health data science, narrowing the gap between data and action. The Services and data Access Review Committee (SARC) are committed to considering access requests in a fair and transparent manner and are keen to provide advice and guidance. I encourage researchers across Thames Valley & Surrey to adopt the TVS SDE as their preferred data source and to become a valued member of the TVS SDE community of practice.

- Professor Jason Bincalar – Chief Digital Information Officer, Ashford & St. Peter's Hospitals NHS Trust, and Surrey Heartlands ICS representative



Leading the Way in
Digital Transformation
for our Customers

Telefónica Tech unlocks the power of integrated technology, bringing together a unique combination of the best people, with the best tech and the best platforms, supported by a dynamic partner ecosystem to make a real difference to every business, every day.