

# Digital *Policing* Solutions

Helping you make  
our world safer

Better protect, serve and  
connect communities with  
the right technology



Telefónica Tech is trusted by the public sector to transform and modernise services.

UK operations centres | ISO accredited | NPPV cleared personnel

# Police sector opportunities and challenges

## National Policing Digital Strategy 2030

The National Policing Digital Strategy 2020-2030, sets out a strategy developed by the Police Service to overcome the digital challenges it faces and improve the services it delivers to the public.

The strategy will bring increased operational efficiency in the context of constrained budgets; increased capabilities to respond to the increase in cybercrime, borderless online crime and organised crime driven by technology; increased engagement with a public that is generally active on digital channels; and the ability to deal with the massive growth of police data and digital forensics.

These goals have been expressed in five ambitions to overcome the challenges around digital policing today.

### Ambitions

-  Seamless citizen experience
-  Addressing harm
-  Enabling officers and staff through digital
-  Embedding a whole public system approach
-  Empowering the private sector

### Current challenges and roadblocks\*

- Lack of ability to efficiently share information and collaborate
- IT skills shortage, including in security risk management
- Disparate systems and information silos
- Ageing, incompatible policing systems
- Budgetary constraints



/// Policing is at a critical juncture. We either improve how we harness digital opportunities from existing and emerging technologies, or risk becoming overwhelmed by the demand they create and lose the chance to enhance and modernise our policing services. ///

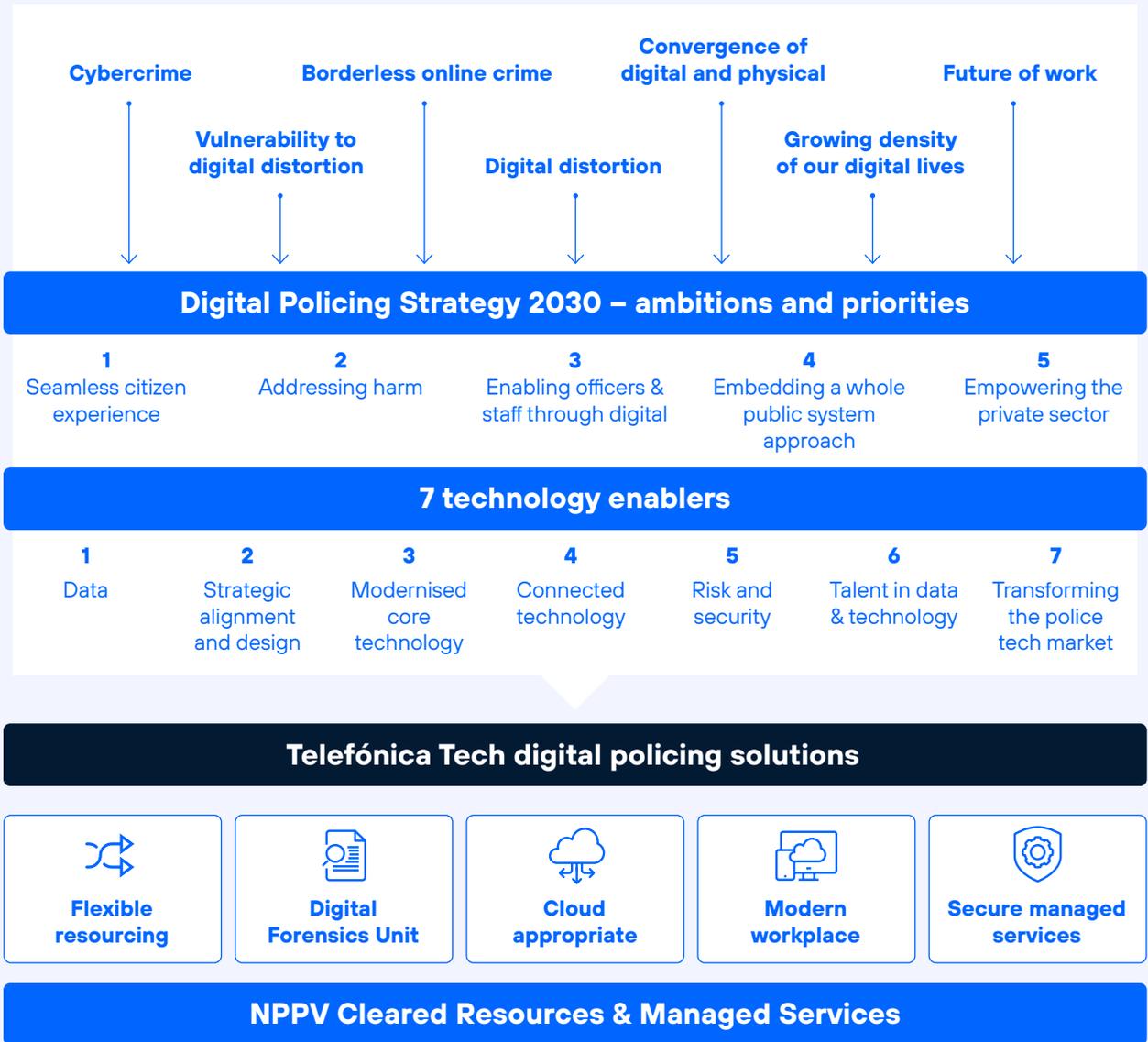
National Policing Digital Strategy 2020-2030, National Police Chiefs' Council and Association of Police and Crime Commissioners

\*National Policing Digital Strategy 2020-2030

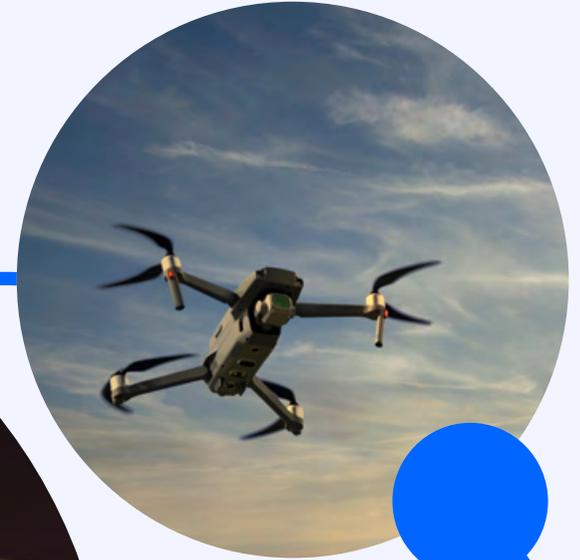
# Telefónica Tech solutions for digital transformation of police services

## Supporting the digital policing strategy

Our end-to-end digital transformation capabilities span across the seven technology enablers, which support the core ambitions of the police's digital strategy. We're successfully helping UK police forces to transform their daily operations with hybrid cloud services, cyber security and modern workplace solutions.



# Unleash the **value of technology** for a modernised police service



## Digital Forensics Unit blueprint

// Over 90% of all crime is recognised as having a digital element, and society's accelerating use of technology means the critical role DF science plays will only grow. //

Chief Constable James Vaughan, NPCC lead for forensics, SRO, transforming forensics



Modernised digital forensics platforms speed up investigation times. Our Digital Forensics blueprint makes the future of Digital Forensics controllable, scalable and secure, enabling you to:

- Start investigations quicker
- Speed up case processing times
- Deliver security for confidential and public data
- Govern data in line with ISO standards
- Review, retain and delete data compliantly
- Reduce data processing burden with automation
- Scale up and scale out with predictable costs

## Cloud-appropriate principles

// Develop and execute a nationally coordinated transition to the cloud. Adopt a 'cloud-first' principle for applications and data, where economical. Consume Infrastructure as a service (IaaS) to enhance police storage and compute capabilities. //

National Policing Digital Strategy 2020-2030, National Police Chiefs' Council and Association of Police and Crime Commissioners



Our hybrid cloud services provide you with a cloud strategy aligned to your goals. We will identify the best options that can span across private, public, hybrid and even multi-cloud infrastructures – seamlessly – with cybersecurity integrated into every step.

Whether you need to undergo an end-to-end transformation, or achieve more targeted outcomes, our robust framework, based on many years of experience, will help you get to the right answers, efficiently and effectively.

## Modern workplace

// We will establish new digitally enabled, dynamic workforce models. This means we will have more flexible workforce models, allowing us to attract more talent, offer flexible career routes to retain talent, and even temporarily source individuals when surge capacity is needed. //

National Policing Digital Strategy 2020-2030, National Police Chiefs' Council and Association of Police and Crime Commissioners



Our Modern Workplace services align to the Police NEP, and as a trusted Microsoft Gold Partner with elite Azure MSP status, we have a strong pedigree in Microsoft solutions.

With a flexible solution, with evergreen architecture, you can:

- Retrieve and share information, from anywhere
- Work anywhere, anytime – collaboratively and securely
- Reduce operational overheads and complexity by adopting a modern, evergreen architecture set up to support a modern police service

And our best practice change management and user adoption services will deliver the business change you require. By driving up adoption and developing more effective work habits through a comprehensive and inclusive change plan.

## Secure managed services

// We need to improve our engagement with suppliers as we commence service-wide digital transformation to drive greater efficiency and value for the policing family when we go to market. We need to create a vibrant marketplace where suppliers understand our expectations clearly and are incentivised to invest in policing technology. //

National Policing Digital Strategy 2020-2030, National Police Chiefs' Council and Association of Police and Crime Commissioners



We help you shoulder the burden of the day-to-day management of your IT systems with flexible, professional and tailored IT Managed Services that understand the challenges of a highly regulated sector.

- Our UK Network Operation and Security Centres are underpinned by ISO standards and staff are cleared to at least NPPV3 standards
- Our internal security team monitor the environment to alert to possible cyber attacks, while our compliance team informs you of what is required to keep you within regulatory boundaries
- We have Government OFFICIAL status and are an HSCN and G-Cloud supplier

## Flexible resourcing

// To be able to deliver the Digital Strategy, we need to have defined the right roles and to have staffed these with the right people. Implement a new data and technology talent model and sourcing strategies to help the digital, data and technology functions adapt to new demands from digital transformation. //

National Policing Digital Strategy 2020-2030, National Police Chiefs' Council and Association of Police and Crime Commissioners



Our flexible resourcing service overcomes this challenge. By enabling access to specialist skills, as and when you need them:

- For security-vetted and cleared personnel
- For individual technical specialists through to entire delivery teams
- For business analysis through to project management
- Support to help you successfully manage dynamic IT project demands



# Hybrid cloud transformation journey roadmap

## Our approach

We pride ourselves on our outstanding level of service – from professional and support services to managed services and service delivery.



### Discover and assess

First we get to know you and your needs – the current mode of operation.



### Design and plan

Then we help you to shape the future mode of operation. We consider your strategy and define how technology can get you from the current to future modes. Working with you, we identify a roadmap to meet your priorities and to deliver flexibility and agility now and in the future.



### Build and transform

In this phase we provide services and products to develop, test and transform your IT environment.



### Operate and optimise

The final phase is where your IT solutions and services run smoothly and perform better – with our ongoing support, lifecycle management and continuous innovation.

# Why Telefónica Tech for Police?

Best tech | Best platforms | Best people

There are many reasons why we're the right partner – our heritage and expertise; our strong leadership team, partnerships and accreditations; and our strong service and customer focus.

/// Their experience working with public sector customers shone through, with an understanding of the governance and budget constraints impacting all areas of HMG. ///

ICT Service Delivery Manager, UK Policing Body

/// Exemplary service and customer focus, always willing to lead the way from both delivery and service perspective. Focused account teams who know their customers' business, which makes all the difference. ///

Head of ICT at a UK Police Force



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Visit our [website](#) or [contact us](#) to discuss your needs.